Swim Lesson Policies and Procedures

PAYMENT OF FEES

1. An active membership is required to receive member pricing. The membership must be active during the entire time of participation in program. Memberships that expire mid-session will automatically be renewed and charged to the credit card on file.
2. A full month’s payment is due at the time of registration.
3. The Rockland County YMCA will not refund any part of the fees if the Child is absent from the program for any reason, including days the Rockland County YMCA is closed for emergencies.
4. Membership pricing will not be honored if membership has expired during time of program.
5. Payments are set up at the time of registration to be drafted to designated credit card/bank account, and will be charged on the 15th for the following month.
6. A $15 service fee will be charged for a returned check or declined credit card.

CHANGES OR CANCELLATION

1. Transfers- If you need to change your day and time, fill out an Aquatics Change Form. You may obtain this form at the Rockland County YMCA front desk. Transfers are not guaranteed.
2. Withdrawals from the program require the filling out and handing in of the Aquatics Cancellations form to the Rockland County YMCA 30 days prior to the draft date (the 15th of the month).
3. If for any reason the Rockland County YMCA is unable to provide program services for a period in excess of ten consecutive business days, Rockland County YMCA and/or the Parent/Guardian may terminate this agreement on 30 days of written notice.
4. Credit is not given for days your child does not attend, or for days the YMCA does not open due to emergency closing, delayed openings, or early closings. Days cannot be rescheduled.

PROGRAM FEES

- Program rates are based on annual costs of operation and divided into equal monthly payments. Your monthly cost remains the same regardless of the number of business days each month.
- It is required to participate in the program for a minimum of 2 months.
- Credit is not given for days your child does not attend the program.